

Speak directly to a specialist:

Speak directly to a specialist from VCH, FHA and Provincial services such as:

Nephrology, Psychiatry, Respirology, Cardiology, Rheumatology, Child & Adolescent Psychiatry, Treatment Resistant Psychosis, and Trans Gender Care.

For a complete list of current specialty services visit RACEconnect.ca



Unanswered Calls?

If you call the RACE line and do not receive a call back within 2 hours, call: 604-682-2344 ext. 66522








RACEconnect.ca

Monday to Friday 0800-1700
Local Calls: 604-696-2131
Toll Free: 1-877-696-2131








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✓ RACE provides:

-  An opportunity to speak directly with specialists
-  Timely guidance and advice
-  Assistance with plan of care
-  Learning opportunity
-  Enhanced ability to manage the patient in your office
-  Calls returned within 2 hours and commonly within an hour
-  CME credit through "Linking Learning to Practice" www.cfpc.ca/Linking_Learning_to_Practice

✗ RACE does not provide:

-  Appointment booking
-  Arranging transfer
-  Arranging for laboratory or diagnostic investigations
-  Informing the referring physician of results of diagnostic investigations
-  Arranging a hospital bed.

RACE can help you:

- simplify the patient journey
- improve patient outcomes
- reduce system costs
- connect with specialists

Billing codes:



Family Physicians

G14018 General Practice Urgent Telephone Conference with a Specialist Fee: \$40.00



Specialists

G10001 Specialist Telephone Advice - Response within 2 hours - \$60.00

G10002 Specialist Telephone Patient Management - Initiated by a Nurse Practitioner - per 15 minutes or portion thereof - \$40.00

It has given me a level of professional satisfaction, professional empowerment and improved patient care.



What users are saying:

"It is fantastic to be able to get answers immediately that I normally would either refer to a specialist and have to wait months for an appointment, try and look up online but not be confident of the answer, play telephone tag or fax back and forth with a specialist regarding the clinical situation or just take my best guess with the clinical situation. It has given me a level of professional satisfaction, professional empowerment and improved patient care."

Family Physician
frequent user of RACE