



Telephone advice for:

- Family Physicians
- Community Specialists
- Nurse Practitioners
- House Staff

RACE can help you:

- Simplify the patient journey
- Improve patient outcomes
- Reduce system costs
- Connect with specialists

Speak directly to a specialist:

For a complete list of current specialty services visit: RACEconnect.ca

✓ RACE provides:

- An opportunity to speak directly with specialists
- Timely guidance and advice
- Assistance with plan of care
- Learning opportunity
- Enhanced ability to manage the patient in your office
- Calls returned within 2 hours and commonly within an hour

Unanswered Calls?

If your RACE request is not answered within 2 hours, call 604-696-2131 (Press 0) or email us at RACE@providencehealth.bc.ca

Billing Codes

- Family Physicians**
PG14018 Family Physician Urgent Telephone Advice from a Physician with Consultative Expertise: \$40.00
- Specialists**
PG10001 Urgent Specialist Telephone Advice: \$60.00
PG14021 Family Physician with Consultative Expertise Telephone Advice: \$60.00