

Speak directly to a specialist:

Speak directly to a specialist from Vancouver Coastal Health, Fraser Health, Island Health, Northern Health or Provincial services.

For example:

- Addictions Medicine
- Cardiology
- General Internal Medicine
- Infectious Diseases
- Psychiatry

For a complete list of current specialty services visit RACEconnect.ca



Unanswered Calls?

If your RACE request is not answered within 2 hours:

- Call 604-696-2131 (Press 0)
- Email: RACE@providencehealth.bc.ca

RACE
RAPID ACCESS TO
CONSULTATIVE EXPERTISE

RACEconnect.ca

Monday to Friday 0800-1700
Local Calls: 604-696-2131
Toll Free: 1-877-696-2131



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RACE provides:



An opportunity to speak directly with specialists



Timely guidance and advice



Assistance with plan of care



Learning opportunity



Enhanced ability to manage the patient in your office



Calls returned within 2 hours and commonly within an hour



RACE does not provide:



Appointment booking



Arranging transfer



Arranging for laboratory or diagnostic investigations



Informing the referring physician of results of diagnostic investigations



Arranging a hospital bed

RACE can help you:

- Simplify the patient journey
- Improve patient outcomes
- Reduce system costs
- Connect with specialists

Billing codes:



Family Physicians

PG14018 Family Physician Urgent Telephone Advice from a Physician with Consultative Expertise - \$40.00



Specialists

PG10001 Urgent Specialist Telephone Advice:
Initiated by a Specialist, Family Physician or Health Care Practitioner. Verbal, real-time response within 2 hours of the initiating physician's or practitioner's request - \$60.00

PG14021 Family Physician with Consultative Expertise Telephone Advice:
Initiated by a Specialist, Family Physician, or Allied Care Provider. Response within 2 hours - \$60.00

It has given me a level of professional satisfaction, professional empowerment and improved patient care.



What users are saying:

"It is fantastic to be able to get answers immediately that I normally would either refer to a specialist and have to wait months for an appointment, try and look up online but not be confident of the answer, play telephone tag or fax back and forth with a specialist regarding the clinical situation or just take my best guess with the clinical situation. It has given me a level of professional satisfaction, professional empowerment and improved patient care."

Family Physician frequent user of RACE